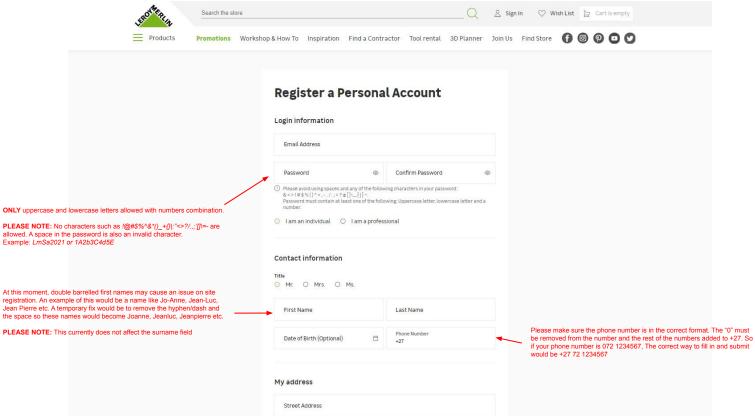
1a. Customer can't sign-up/create online account:





1b. Customer can't sign-up/create online account:

