

### 1a. Customer can't sign-up/create online account:

LEROWERLIN

Products

Promotions

Workshop & How To

Inspiration

Find a Contractor

Tool rental

3D Planner

Join Us

Find Store

f

@

p

o

t

Search the store

Sign In

Wish List

Cart is empty

Register a Personal Account

Login information

Email Address

Password

Confirm Password

Please avoid using spaces and any of the following characters in your password:  
& < > ! # \$ % ( ) \* + , - . / : ; = ? @ [ \ ] ^ \_ { | } ~ -  
Password must contain at least one of the following: Uppercase letter, lowercase letter and a number.

☒ I am an individual

☐ I am a professional

Contact information

Title

☒ Mr.

☐ Mrs.

☐ Ms.

First Name

Last Name

Date of Birth (Optional)

Phone Number  
+27

My address

Street Address

Lowercase letters allowed with numbers combination.  
Characters such as !@#\$%^&'()\*\_+{}|;"<>?/.,:[]=- are  
in the password is also an invalid character.  
or 1A2b3C4d5E

Barrelled first names may cause an issue on site  
Example of this would be a name like Jo-Anne, Jean-Luc,  
Temporary fix would be to remove the hyphen/dash and  
names would become Joanne, Jeanluc, Jeanpierre etc.

Currently does not affect the surname field

Please make sure the phone number is in the correct format  
be removed from the number and the rest of the numbers added  
if your phone number is 072 1234567. The correct way to fill  
would be +27 72 1234567

# 1b. Customer can't sign-up/create online account:

**VERY IMPORTANT:** This field is for "Street Address" Only. Customers tend to add building names, residential complex names and numbers etc. and this will definitely cause an issue when submitting this form.

If they do require a complex name and number, please ask them to click on the "+" sign below street address to add another address field.

Example: 22 Glover Avenue

Suburb is a mandatory field and must be filled in. This field is ONLY for suburb. Adding a city or area codes to this will cause the customer issues.

Please check with customer that their store of choice has been selected. This will become their default store so they need to make sure they select the right one.

## My address

Street Address

+ Add an Address Line

Suburb

State/Province  
Please select a region, state or province.

Zip/Postal Code

City

Country  
South Africa

Region must be selected and correct. Form will have an error in submission and in the future, there can be a possible issue with delivery checkout as this will cause the address to be incorrect.

**PLEASE NOTE:** Always double check this.

**PLEASE NOTE:** City is a mandatory field and MUST be filled in.

Example: Johannesburg, Durban, Cape Town etc.

## Default Store

Store select  
Select a default store.

## My loyalty program

- ✓ Promotion price (special) guarantee for 30 days after purchase
- ✓ Easy return
- ✓ Quick access to services
- ✓ Easy guarantee
- ✓ Workshop priority
- ☐ I agree to subscribe to Leroy Merlin loyalty program for free
- ☐ I agree with the terms and conditions to subscribe to Leroy Merlin loyalty program for free

## My newsletter subscription

Do you want to receive information about offers and promos from Leroy Merlin ?

- ☐ Yes, by email ☐ Yes, by sms ☐ Yes, by post mail



Make your home  
the best place to live